



April 21, 2020

DAVE RILEY  
SHENANDOAH SANITATION  
1207 W FERGUSON RD  
SHENANDOAH IA 51601

SUBJECT: Solid Waste Complaint #27943  
Shenandoah Sanitation, SW ADP #73-ADP-01-04  
1207 West Ferguson Road, Shenandoah, Page County

Dear Mr. Riley:

As you know, on March 6, 2020, I received an anonymous complaint regarding alleged mishandling of "TV's and appliances" at the Shenandoah Sanitation facility. I visited the facility on April 10, 2020, and spoke with staff via telephone respecting coronavirus concerns. During my visit, I learned haulers are instructed to refuse electronics and appliances. However, those items are often found in the trash containers and dumped on Shenandoah Sanitation property. The items are stored onsite.

This problem is common during this time. Please continue education of your haulers/customers and store the appliances/electronics safely until the recycle industry starts up again.

This complaint is closed. If you have questions, contact me at 712/250-8645 (cell).

Sincerely,



Holly Vandemark  
Environmental Specialist Senior  
Field Services & Compliance Bureau

Shenandoah041020.sw.ShenandoahSanitationADP#27943.vandemark.doc

CC Becky Jolly, SW, DNR, Des Moines, IA  
Facility ADP File