IOWA DEPARTMENT OF NATURAL RESOURCES
FIELD SERVICES AND COMPLIANCE BUREAU
FIELD OFFICE #2 - MASON CITY IOWA

DATE: **September 4, 2019**

TO: **The Record**

FROM: **Jeremy Klatt** JK

SUBJECT: **Kristine Bowman Basement Backup Complaint**
Complaint #27284; City of Eagle Grove

I contacted Ms. Bowman on August 27, 2019, to discuss the matter. She lives at 602 South Jackson Ave in Eagle Grove. Ms. Bowman reported that sewage entered her basement on August 20, 2019, through the floor drain and covered the basement floor from 1-6" deep. She reported that at least one neighbor also had sewage in their basement. An additional basement backup, in a different neighborhood, was reported to have occurred on the same day by Andrew Menke (complaint ID#27267).

A review of the DNR's files on the City of Eagle Grove show that the City frequently is required to bypass sewage during rainfall events; basement backups have also been periodically reported.

Below is a summary of the City of Eagle Grove's reported bypasses that have occurred during the last five years:

YEAR	DATE REPORTED	ESTIMATED GALLONS
2019	August 20	3.97 million gallons
2019	May 24	11.50 million gallons
2019	March 13	637,000 gallons
2018	October 8	10.28 million gallons
2018	September 20	3.60 million gallons
2018	September 5	6.70 million gallons
2018	August 29	229,000 gallons
2018	August 21	156,000 gallons
2018	July 1	204,000 gallons
2018	June 21	343,000 gallons
2018	May 4	3.25 million gallons
2018	April 14	210,000 gallons
2017	*No Bypasses Reported*	
2016	September 22	15.10 million gallons
2016	September 16	116,000 gallons
2015	December 15	Unknown
2015	August 28	12,000 gallons
2015	August 18	18,000 gallons
2015	June 22	30,000 gallons
2014	September 2	18,000 gallons

YEAR	DATE REPORTED	ESTIMATED GALLONS
2014	August 22	12,000 gallons
2014	July 1	Unknown
2014	June 17	1.06 million gallons

An NOV letter dated September 6, 2019, was sent to Eagle Grove requesting a summary of the I/I work completed on the collection system in the last five years.