

November 25, 2024

BEYONDER GETAWAY AT SLEEPY HOLLOW
ATTN ADAM LENDI
3340 BLACK HAWK AVE NW
OXFORD IA 52322

SUBJECT:
NOTICE OF VIOLATION: Conditions of Permit, 567 IAC 43.2(5)

Dear Mr. Lendi:

This office recently received two complaints regarding no water pressure at the at the BEYONDER GETAWAY AT SLEEPY HOLLOW (PWSID: 5260601). Iowa DNR staff investigated the complaints on November 22, 2024. We met with Affidavit Operator, Brian Portwood, and park staffers Mike Smallwood and Lucas Jones. No water pressure was determined to be due to the system trying to winterize portions of the system and inadvertently shutting off the wrong valves. The issue was corrected at the time of investigation and a precautionary boil advisory was in place and posted in conspicuous locations.

The investigation noted that Mr. Portwood was not immediately made aware of the pressure loss – in some cases not for a couple days. Mr. Portwood as the Operator-in Charge must be made aware of pressure loss situations, maintenance being done in the system, etc. immediately. The system is encouraged to investigate and properly label the various lines and valves to avoid this in the future. The aeration tank was also being bypassed due to an equipment failure.

A review of the last several months of operation reports (MORs) was conducted. The system is deficient in the following area(s):

- September, 2024 MOR has not been received. Please submit this MOR within 10 days. April – August and October, 2024 were all submitted late. MORs are due by the 10th of the following month.
- Not all reports are signed by the operator. All operation reports must be signed by the Operator in Charge.
- Self-monitoring parameters required by the most recent Public Water Supply Operation Permit are not being reported or are not being monitored as frequently as required:
 - You are required to monitor pH daily (7 days/week) – no instrument available.
 - You are required to monitor finished water hardness daily and raw water quarterly – recently purchased an instrument but no results reported on Oct. MOR.
 - The Maximum Residual Disinfection Level (MRDL) is not being reported. The reported monthly average must be based only on the total chlorine residuals measured at the time the bacteria samples are collected.
 - You are required to monitor chlorine residuals daily (7 days/week) in each distribution system and at the source entry point. 5 days/week is typically being done. Results are also not being reported from both distribution systems.
- Minimum chlorine residuals are not being maintained. A minimum residual of 1.5 mg/L total chlorine must

be maintained throughout the distribution system at all times. Please adjust your feed rates accordingly. (Please note that the presence of ammonia in raw water may result in inaccurate free chlorine residual readings. Therefore, if ammonia is present total chlorine residuals must be maintained at or above 1.5 mg/L.

To ensure compliance with the rules and standards for water supplies, the facility needs to:

1. Complete all sampling and daily monitoring) according to the parameters outlined in the permit.
2. Ensure that all data required to be submitted monthly is communicated to your Operator timely so that reports can be submitted by the 10th of the following month to fo6wsmor@dnr.iowa.gov. Reports must be submitted on DNR approved forms.
3. Maintain all data onsite and make available for review during visits/inspections.
4. Ensure that water system maintenance activities and water emergencies such as outages are communicated promptly to your operator.
5. Complete public notice according to the attached instructions.

These violations were also noted in a previous Notice of Violation dated September 5, 2024. Continued non-compliance will result in this matter being reviewed for further enforcement action including the assessment of monetary penalties. If you have any questions or would like further explanation of any part of this letter, please contact me. If you have any questions please feel free to call me at 319-653-2135 or e-mail me at aaron.pickens@dnr.iowa.gov.

Sincerely,

Aaron Pickens Digitally signed by Aaron Pickens
Date: 2024.11.26 12:07:19 -06'00'

Aaron Pickens
Environmental Specialist Senior, Field Office 6

Encl: PN Language (Tier 3)
PN Instructions

cc:

- [] Water Supply Operations Section
- [] File: PWSID # 5260601
- [] Beyonder Getaway at Sleepy Hollow owner via email: adam@beyondercamp.com
- [] Brian Portwood, Affidavit Operator via email: portwoodh3dconsulting@gmail.com