Jones, Terry [DNR] 87037

From: Perry Thompson <perrythompson@cityofclintoniowa.us>
Sent: Monday, June 20, 2016 8:47 AM
To: Jones, Terry [DNR]
Cc: Bob Milroy
Subject: Sanitary Back Up at 3107 North 3rd Street in Clinton Iowa

Terry,

On Friday, June 17, 2016, at around 2:10 PM, we received a report of a back-up at 3107 N. 3rd Street, Clinton, Iowa. We sent a crew right away, and began looking for the problem. We checked into the sewer line in the alley, which was the service according to the old city maps. We did not find a flow problem, but jetted it anyway. This did not solve the citizen's problem. They had a contractor on site who was working on the service line to the city main. He was sure that the service went out the front of the building, and not the back toward the alley. We checked the manholes 1 block north and south, and both were flowing normally. We finally found another manhole that was buried under blacktop, and once we got it open, it was also flowing normally. But, while were trying to get it open, the pressure that the contractor was putting on the home owner's service started the sewage to start draining. This was approx. around 4:50 PM. We jetted the line anyway, but it did not change the flow, nor did we find any obstructions. The owner, however, had about a foot of backed-up sewage in their basement, with no water sources contributing to it. The total amount by-passed is unknown.

In addition, when I got on site at around 4:00 PM, I saw that the contractor was pumping the sewage out onto the street, where it would flow into the nearby storm sewer. I immediately put a stop to that, and, after we had finished jetting the line, I had the sewer crew flush what was left of the clean water (about 1,200 gallons) down the curb and gutter, and into the storm sewer to dilute the sewage. This would have been at approx. 5:10 PM.

I reported this SSO by phone to Bill Gibbons on June 18, 2016, around 11:46 AM.

We had another call out to the same address on Saturday, June 18, 2016, at around 10:10 AM. There was a small amount of back up on the basement floor. We jetted the line and did not find anything, although the back-up did clear after we were done. But, she had a plumber on site at the time. We do not know what we could have done to cause the back-up to clear. The back-up cleared around 11:20 AM. The amount of back-up was unknown. I was notified of this action during our morning meeting on Monday, June 20, 2016, at around 7:10 AM. It was not reported to me earlier because we did not find anything in the sewer line that could have caused a back-up, and was, therefore, a service line issue. I reported this back-up to Terry Jones on Monday, June 20, 2016, at around 8:18 AM.

Thanks,

Perry L. Thompson
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